



WORDS from **WOODLANDS**

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## First county residents' survey a success

*Jim Rennie, Woodlands County Mayor*

During the past few weeks, you may have received a Woodlands County survey in the mail asking for your feedback about our services.

This survey was established to provide an effective communications channel with our residents. In the past, Woodlands County has held ratepayers' forums in order to gather feedback; however, attendance has dwindled for these sessions over the past few years. So, we decided that instead of you coming to us to discuss important matters, we would come to you.



I am pleased to announce that approximately 43 per cent of surveys have already been returned (900 homes returned surveys out of 2,095 homes) – a great return rate – and we anticipate more will be returned within the coming days. Already, with the great return rate and valuable feedback received, the survey is proving to be an effective method for keeping in touch with our residents and deciphering which services may need more attention.

If you have not yet filled out your county survey, I encourage you to take the time to do so. Your opinion on everything from summer and winter road care, dust control, course planning, recreation, FCSS and internet services is extremely valuable and could be the difference between new projects being implemented in the future.

I would like to thank everyone for participating in this survey, as it provides both council and administration with valuable feedback to better plan and execute future programs, projects and services for you!

*For more information about the county survey, or any other county matters, feel free to call me at (780) 778-8400, email me at [jim.rennie@woodlands.ab.ca](mailto:jim.rennie@woodlands.ab.ca), visit [www.woodlands.ab.ca](http://www.woodlands.ab.ca), or follow me on Twitter: [www.twitter.com/jimrenniewc](http://www.twitter.com/jimrenniewc).*